




What we found when we inspected **Lime Ward**

Easy to read report.

|  | <p>Lime Ward Tyrone and Fermanagh Hospital 1 Donaghane Road Omagh BT79 0NS</p> | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
|---|--|---------|-----------|-----------|----------|----------|----------|--|--|--|---|---|---|---|---|---|---|---|---|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|--|---|
|  | <p>Trust: Western Health and Social Care Trust</p> | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <p>July 2015</p> <table border="1" data-bbox="113 1330 552 1659"> <thead> <tr> <th>Sunday</th> <th>Monday</th> <th>Tuesday</th> <th>Wednesday</th> <th>Thursday</th> <th>Friday</th> <th>Saturday</th> </tr> </thead> <tbody> <tr> <td></td> <td></td> <td></td> <td>1</td> <td>2</td> <td>3</td> <td>4</td> </tr> <tr> <td>5</td> <td>6</td> <td>7</td> <td>8</td> <td>9</td> <td>10</td> <td>11</td> </tr> <tr> <td>12</td> <td>13</td> <td>14</td> <td>15</td> <td>16</td> <td>17</td> <td>18</td> </tr> <tr> <td>19</td> <td>20</td> <td>21</td> <td>22</td> <td>23</td> <td>24</td> <td>25</td> </tr> <tr> <td>26</td> <td>27</td> <td>28</td> <td>29</td> <td>30</td> <td>31</td> <td></td> </tr> </tbody> </table> | Sunday | Monday | Tuesday | Wednesday | Thursday | Friday | Saturday | | | | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 14 | 15 | 16 | 17 | 18 | 19 | 20 | 21 | 22 | 23 | 24 | 25 | 26 | 27 | 28 | 29 | 30 | 31 | | <p>Date of RQIA inspection: 21 July 2015</p> |
| Sunday | Monday | Tuesday | Wednesday | Thursday | Friday | Saturday | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
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| 26 | 27 | 28 | 29 | 30 | 31 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
|  | <p>Type of Ward: Male, Acute mental health</p> | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |

Who is RQIA?



The Regulation and
Quality Improvement
Authority



Kieran



Audrey

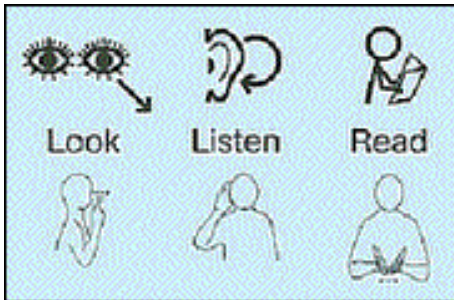
Who is RQIA?

RQIA is the group of people in Northern Ireland that visit wards in hospitals, homes and other services to check that they are good and make sure that they are safe for everyone.

RQIA call these visits inspections. The people from RQIA that visit the ward are called inspectors.

The inspectors who spoke to the patients on Lime were called Kieran and Audrey.

What did Kieran and Audrey do?



What did Kieran and Audrey do?

Kieran and Audrey

- looked around the ward
- talked with patients on the ward
- talked to the staff working on the ward
- talked to the people who are in charge of Lime

Kieran and Audrey also

- read some of the notes that the staff write
- looked at some of the forms that the staff fill out

After Kieran and Audrey visited the ward they wrote a report of what they found and sent it to the ward.

RQIA asked the staff who work on the ward and the people that are in charge of the ward to make some changes.

These will make the ward a better place to be.

Kieran and Audrey found it
was good that



Audits were being completed of patients' files.



Staff had completed training in protecting patients from abuse.



The trust had made plans to repair the bath.



Staff recorded who held the key to the safe.



Staff recorded who made purchases for patients.



Staff were recording patients' ability to make decisions about their care and treatment.



Care plans and assessments were regularly reviewed.



Care plans about patients freedom being taken away on the ward were in place.



Patients were asked to sign their care plans.



The ward manager had clearly recorded staff training.



The trust had reviewed the hours worked by staff.

Kieran and Audrey were concerned that



Some staff did not have up to date training.



The ward did not have a psychologist.



Staff had not completed their appraisal.



Patients did not have a discharge care plan.



Some patients said they had nothing to do and were bored.



Some patients' assessments were incomplete.



The ward information leaflet was not up to date



Some staff did not record their signature on patients' records.



Some of the patients care plans had not been completed.



There was no occupational therapist working on the ward at the time of inspection.

What next?



What next?

After the inspection Kieran and Audrey met with the staff and managers from Lime.

Kieran and Audrey wrote a report about what they found and sent it to the ward.

The managers from the ward are going to write back to Kieran and tell him how they are going to make the ward a better place for patients.

One of the inspectors will visit the ward again.